Amendments to the Specification:

Please replace paragraph 1, lines 1-11 on page 7 with the following amended paragraph:

As mentioned above, however, whilst the network call processor 20 may support (i.e., ~~ie~~ communicate using) a protocol such as the SNMP protocol and hence will be discovered and placed by the computer 11 in its correct location on the network map, the Ethernet phones do not support the SNMP protocol. Thus discovering the network using SNMP (or indeed any other related protocol) will mean that the Ethernet phones will appear as unmanaged generic devices, in other words, the SNMP protocol will not allow for proper discovery of those phones. However although it does not know anything about these generic devices, in the case of Ethernet phones, it does establish their MAC address. The inventors of this invention have discovered that the identity and details of the Ethernet phones 15~~19~~ can be deduced by using a different system to the rest of the network.